

FORT WAYNE NEWSPAPERS 2011 Readers' Choice Best of... **Winners**

WINNER FOR HEALTH — BEST HOME CARE

Success of 'Angels' starts with managers

Angel Corps captured the Readers' Pick award in Health-Best Home Care category for the fourth consecutive year.

Co-owner Dorian Maples said Angel Corps' success "starts with Robin, Ruth, and Melissa," referring to the managers of the three Angel Corps offices.

"They are exceptional. They have each been in their positions for many years; they love their jobs, and it shows in the caregivers they develop and the quality of care they direct."

Angel Corps, which is celebrating its 10th anniversary this year, has cared for more than 1,600 clients since it was founded by Maples, a Registered Nurse, and her husband, Rick. They employ more than 150 "angels."

Each new employee



PHOTO SUBMITTED

Angel Corps staff members from left, Ruth Force, Client Service Director, Auburn; Dorian Maples, owner; Melissa Quinn, Client Service Director, Bluffton; Margeaux Corrao, Marketing Director; and Robin Norman, Client Service Director, Fort Wayne.

must pass a physical examination and background check, as well as a knowledge and skills test.

Caregivers receive ongoing training on a different topic each month, in addition to extensive ses-

sions on dementia, culinary arts and the "Eden At Home" philosophy.

"We are always trying to get better," Maples said.

"We believe the best way to do that is to listen to employees, clients and

their families," she added.

Feedback from clients and employees plays a vital role in daily operations. In addition, Angel Corps holds quarterly quality management meetings and conducts annual client satisfaction surveys.

Management also meets annually with their Professional Advisory Group, which consists of client family members, physicians, and other com-

munity members.

For information on becoming an Angel Corps client, call the office nearest to you any time of day or night, seven days a week. Or visit their website.

"Angels" can provide continuous, around-the-clock care or make brief visitations on a regular basis. Their services are limited only by your imagination.

Angel Corps

528 W. Washington Blvd.
(260) 426-4357

210 E. Market St., Bluffton
(260) 824-4747

704 W. Seventh St., Auburn
(260) 927-9840

Hours: 8 a.m.-5 p.m. Mon.-Fri.

Website: www.CorpsOfAngels.com

Facebook: www.facebook.com/CorpsOfAngels

ANGEL CORPS

Support. Care. Companionship.

Angel Corps is dedicated to improving the quality of life of its clients and employees by providing support, care, and companionship to older adults and disabled individuals.

Contact any
of our 3
locations:

AUBURN

260-927-9840 phone
888-927-9840 toll free

BLUFFTON

260-824-4747 phone
877-301-4747 toll free

FORT WAYNE

260-426-4357 phone
866-402-8133 toll free

www.CorpsOfAngels.com

